

Nicholas Olson

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Professional Summary

Equipped with advanced knowledge of electronic components. Completes work orders on time and with little guidance. Provides quality workmanship, handles high-pressure situations and resolves customer issues in a calm and courteous manner.

Core Qualifications

- Customer service-oriented
- Strong attention to detail
- Troubleshooting
- Responsible and reliable
- Excellent problem solver
- Electronics expert
- Critical thinker
- Safety training
- Strong organizational skills
- Inventory control familiarity

Experience

Service Technician

February 2009 to Current

Mediacom - Tuscola, IL

I am a Service Technician. I explain company offerings to promote products and services to clients. Maintain spare equipment and parts and manage inventory. I install service and maintenance on digital analog broadband systems. I do commercial and residential work.

Folder Operator

March 2007 to February 2009

United Graphics - Mattoon, IL

I operated a sophisticated machine that folded pages for books. Examined work order to determine setup specifications. Adjusted machine during production to run as required.

Material Handler

January 2001 to December 2005

RR Donnelley - Mattoon, IL

December 2005, I became a Roll Tender until January 2007. I loaded rolls of paper onto an automatic splicing unit of web offset printing press. Inspected rolls of paper for blemishes or tears and cut away damaged area. Accurately set-up fold and worked at a rapid pace.

Education

High School Diploma : 12

Mattoon High School - Mattoon, IL, United States